

Travelogue

It's all about where we're going!



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Issue 3

More choices, More Adventure



Fly to Caye Caulker, Belize on Tropic Air! 20 miles away from Belize City, has no paved streets, quaint hotels, & amazing water-sports.

Your staff travel team have been busy at work, securing additional airlines for participation with us in the ZED program. While we don't have space to outline each of these, we do our best to keep the Airline Agreements document current, which is located at mivuelo.net/4n. Every airline bookable in myIDTravel will also be available under 'ID Agreements', which will also outline who can and can't fly (example – Air Canada

does not allow travel companion, but Westjet does). ID Agreements also provides you with pertinent information regarding listing requirements, refunds, dress code, and baggage policy. Not all airlines provide a high caliber of information, so don't forget to also check www.flyzed.info.

As we earn the ability to fly on more airlines, it is even more imperative that you discuss the do's and don'ts of non-rev travel with your eligibles -your spouse, children, parents and travel companion. Our ability to fly standby is a privilege and one that can be removed with the click of the mouse, so please be on your best behavior, ensure dress code, and make sure to follow both our policies and the transporting airline.

As of the time of this publication, we have a good portion of the globe available at your fingertips – Copa covers a massive amount of Central/South America & the Caribbean; Lufthansa, Blue Air, and Brussels Airlines allows you ample abilities to zip around Europe; Etihad gives us the ability to fly to Africa, the Middle East, and our core North American partners give us access to almost every continent. →

Loads and Checking In

While searching myIDTravel, we are well aware that the smileys are not accurate. There have been numerous discussions over how to handle load sharing, and unfortunately we do not see the airlines changing their policy blocking public access to the number of open seats. However, we do feel there will be progress in the next year in which the smileys become a bit more accurate, and myIDTravel displaying the number of standbys on the list.

The official company policy is that we ask no one to share loads of our airline or those we might handle. That has not changed. Participation in Facebook groups like Non Rev Loads, LoadShare, or the StaffTraveler App are at your discretion, but please ensure compliance with our Social Media policy regarding loads.

Some airlines will also provide additional information to you, as a non-rev traveler, when using the app of the transporting carrier. Air Canada & JetBlue provide extremely detailed information, such as the number of open seats, location on the standby list, and Air Canada will go as far as to allow the user to see loads for flights within a few hours of the one in which you are listed.

On the other hand, some airlines including Copa and Virgin Atlantic, may show completely open seat maps on their website, and the fare ladder display may show all 4s, 7s, or 9s yet the flight may only have 10 open seats.

So as we discussed in training, even with significantly higher load factors, the ability to non-rev is still available and its important that you always have multiple back-ups. →

Guess the Airport!

Are you as well-traveled as you think you are? Find out!



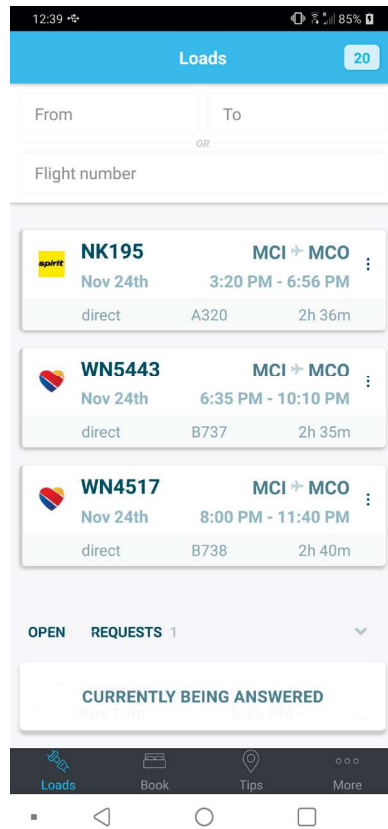
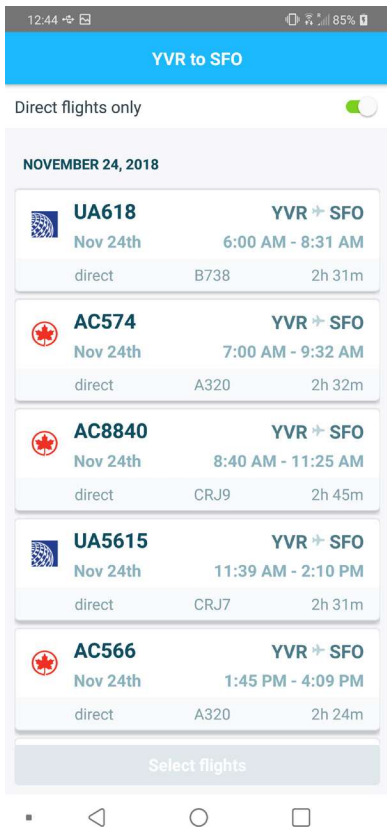
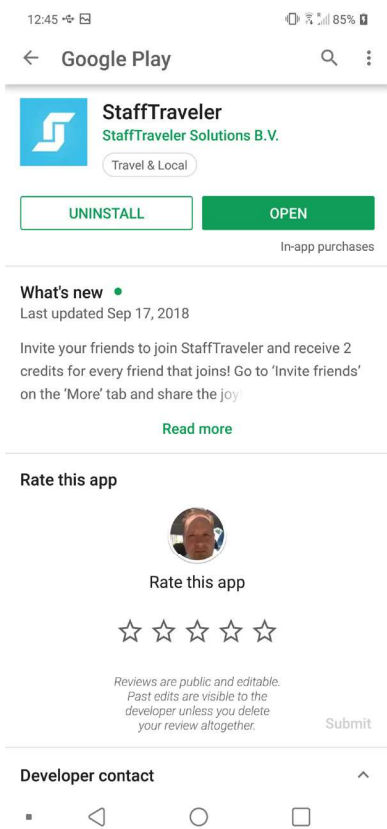
The first person to guess the name of the airport will win a travel bag full of travel goodies and essentials, courtesy of Nate and Austin. And an even more special prize if you can guess the terminal. Please submit your responses to myidtravel@flyairnorth.com

Where in the World?

In the last newsletter, we published a photo of Frankfurt International Airport, Terminal 1 baggage claim. We had lots of guesses, including Las Vegas and Venice. →



New Option for Discovering Flight Loads



Most airlines ask that their flight loads (or number of open seats) remains confidential. This information can be used by revenue management/pricing to adjust fares and seats on competing flights, and in fact it was part of a lawsuit between Air Canada and WestJet back in 2004; two former Air Canada employees went to work for WestJet in a management position (Strategic Planning & a financial analyst) used loads from Air Canada to help Westjet tweak its schedule and prices. So, this got the attention of the industry.

Lately, major airlines are clamping down on Facebook groups because travelers are STILL posting loads publicly. From what we hear at the staff travel conferences, most airlines seem OK with *PRIVATE* disclosure as long as its not abused. Delta has gone as far as to threaten termination for sharing loads. As an employee of Air North, we do ask that you also not share loads publicly.

That being said, there is an app available in the Google and Apple Stores called STAFFTRAVELER. This app is gaining traction in the business, however because of the size of our airline, it may come to you at a cost. You can earn credits by responding to load requests for your airline, or you can purchase credits. One credit allows you to request the loads on ONE flight. Some members will even update seat counts as your departure date gets closer.

StaffTraveler even searches *all* airlines on a particular route, as long as those flights are filed with the OAG and Innovata (and all of our flights are) – so this app can even help you figure out who flies what routes. ✈️



Flight Benefits

Contact Us, Learn About Your Travel Privileges

Employee Travel website: <http://www.mivuelo.net/4n>
 Employee Travel email: employeetravel@flyairnorth.com
 myIDTravel help desk: myIDTravel@flyairnorth.com